

Competitive Rates • No Hidden Fee • Account Tools • A-Z Support • Flexible Payments

Contact us on the web at www.huddletrip.com or call us at 1-866-599-8747



About Huddletrip Group Travel Services



Huddletrip, LLC

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www.huddletrip.com



About Huddletrip

Huddletrip is a leading provider of comprehensive group travel booking services. If you are planning a group trip, regardless of size, we invite you to take advantage of our expertise, trusted contacts, innovative tools, and Trip Coaches. Moreover, you will save time and energy by leveraging the Huddletrip expertise to ensure your planning experience is easy and stress free and the group trip is fun, safe, and successful for everyone.

Integrity and Transparency

Integrity, Transparency, and Customer Service are Huddletrip's cornerstones. Along with free trip quotes and competitive pricing, we guarantee no hidden fees or costs. Our comprehensive, value driven quotes itemize and include all the important details. We do offer flexible comp trip options. However, unlike other companies, we do not pay money to teachers or other trip planners to book through us. We have two reasons for this decision. First, when a trip planner/leader is compensated, the cost is passed on to participants, who may be already struggle to pay for their trip.

Secondly, when a trip leader is paid money, they may have a conflict of interest leading to a distorted view of the success of the trip for participants. We prefer to attract and maintain loyal customers based on merit and word of mouth referrals.

Experience and Service

With over 20 years of experience booking group trips and tours, we understand how to help you plan a value driven, safe, and fun trip. Our professional and friendly Trip Coaches possess vast experience and expertise and they delight in helping you organize a successful, fun and safe travel experience.



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Dedicated Trip Coaches

Once you book with Huddletrip you will be assigned a dedicated Trip Coach. This person will be your support contact from start to finish. For example, if you need to make any itinerary changes or adjust the number of participants, your trip planner will be able to do this for you quickly and easily. Also, rather than making dozens of calls to various vendors, your Trip coach will fully coordinate your entire itinerary based on your needs and preferences. While your dedicated coach will not take the trip with you; they will be just a phone call or email away.

Value Driven Itineraries

We are group trip itinerary masters! We offer several amazing tried and tested 2 to 5 day itineraries to popular destinations such as Washington, DC, Walt Disney World, and New York City, and so on. However, we specialize in creating customized group trips based on our customer's particular needs and preferences.

Vendor Choice

We always offer you a choice of vendors. We are able to work with your vendor of choice or offer suggestions. When we suggest a vendor, rest assured that they have been thoroughly screened and meet our rigorous standard; this includes having experience working with large groups in a professional and courteous manner. We require that each vendor, available through Huddletrip, demonstrate compliance with any local, state, and federal laws. Each vendor or service provider must also go through background checks and drug screenings as the law mandates.

Why Huddletrip

- 20 Years of Experience
- Exceptional Customer Service
- Dedicated Trip Advisors
- Innovative Management Tools
- Participant Services
- Flexible Online Payment Management
- Easy Information Distribution
- No hidden fees
- Attention to Details

We Work With...

- K12 Schools
- Colleges
- Bands/Choirs
- Churches
- Clubs & Organizations
- Senior Travel Groups
- Family Reunions
- And more. . .

Trip Planner Advantages

- Free Quotes
- No hidden fees, Guaranteed
- Dedicated Trip Coach
- Dynamic Management Tools
- Create & Manage Room Lists
- No Need to Collect Payments
- Prepaid Vendors, Hotels, and Meals

Trip Participant Advantage

- Make flexible online payments
- Print Trip Related Documents
- View Frequently Asked Questions
- Easily Review and Print Your Itinerary

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Huddletrip is an innovative pioneer in advanced online tools that make time consuming tasks easy, and even fun! Our tools simplify arduous tasks and ease the burden on busy trip planners.

Once you book with Huddletrip, your dedicated Trip Coach will give you access to your customized Huddletrip account. It is configured based on your particular trip. Through your account you will be able to manage and monitor various activities, track participant payments, upload documents, send out group invitations, create room lists online, watch your trip come together, and much more. You decide if and how you want to use these management tools.

Communication

When your group travels with Huddletrip communicating, sharing and monitoring is simple. In many ways your Huddletrip account can serve as your group's online trip portal, the huddle (so to speak). You can upload and share all the important trip information from one location such as permission forms, FAQ, safety tips, and more.

Trip Participant Accounts

Once your trip itinerary is set, participants (or their parents/guardians) will be able to set up a free Huddletrip account. From their account they will be able to access the trip itinerary, documents uploaded by the Trip Planner such as permission forms, code of conduct, FAQ, and much more. They will also be able to make scheduled online payments or request payments be made by someone else, such as a family member or sponsor. Any Participant who is under the age of 13 must have a parent create and manage their account. If a Participant is not on the trip list, they will not be able to go on the trip

If a participant does not have access to the internet, as the Trip Planner you will need to give the participants hard copies of the itinerary and any relevant documents that may be posted in the trip account. Also, participants may make payment to Huddletrip via checks or money orders. Payments should be made monthly or quarterly on a scheduled basis. A check for final payment must be received at the same time that the final balance is due for all participants (45 days prior to departure). Once the payment has been processed we will update the information in your account so you can successfully monitor participant payments.

No Need to Chase, Collect, or Record Payments

By booking your trip through Huddletrip, you will not need to chase down, collect money, or keep track of payments from your group members. You don't even need to open or manage a bank account! Participants also have the option to mail cashier checks or money orders to us, and we will apply their payments to their online accounts. As the trip planner, however, you will be able to monitor participant payment status through your Huddletrip account.

Late or Non-Payments

In many cases, we pay in advance for venues and vendors to ensure that your planned arrangements are secured. Also, we know that late payments or payments not made at all put the whole group in jeopardy. Because of these factors, we do require that all participants are current on their payments. If a payment is greater than 60 days late, the participant's account will be suspended until the payments are brought current.

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If a special situation exists, the Trip Planner can work with Huddletrip to reactivate the account. We find that this helps the Trip Planner ensure that payments are made in a timely fashion. All online payments must be made in full 45 days prior to the trip date.

Accommodations

Unless you have a specific request for a particular hotel, your lodging is selected by Huddletrip after you choose between deluxe and upscale accommodations. No Huddletrip group is ever sent to a substandard hotel property. A hotel is selected for location, curb appeal and renovation, if not a new property.

Hotel amenities such as queen beds, flat screened tv's, spacious rooms, soft goods that are fresh and new, and carpeting throughout the hotel that is updated on a regular basis are key points in making lodging choices. Bathrooms that are divided are preferred. Also for the convenience of the group, a breakfast with some hot items is often recommended in the package.

Hotel Security

While hotels maintain their own security, often it is considered desirable to have your own hall security as well. This service is usually employed to make sure children do not leave their rooms at night. In larger cities this security is generally available at an additional cost. Your trip coach will help you determine the best solutions for your group.

Transportation

In most cases you can have your choice of transportation vendor. We expect world class customer service from all of our preferred Huddletrip transportation and service vendors.

We screen each bus company based on our high expectations before allowing them to join the Huddletrip preferred vendor list. We require that each vendor, available through Huddletrip, demonstrate compliance with all USDOT and Transport Canada requirements along with any local, state, and federal laws. Each vendor or service provider must also go through background checks and drug screenings as the law mandates.

Refund Policy

Cancellation may occur anytime until 45 days prior to your trip, less a \$50.00 per person nonrefundable fee along with any amounts paid to vendors that are also nonrefundable.

To Get Started

Visit www.Huddletrip.com and click on "Get a Quote Now". You will be asked to answer some questions about your trip on a short form. Do not worry if you don't have all the details, we can make adjustments as needed. Once we receive your request for a quote, we will begin working on a full quote for your trip. You should receive this within 24 hours (in most cases) by email. If you have any questions about the quote speak with one of our Trip Coaches at (866)-599-8747.



Discover the Huddletrip Difference

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